

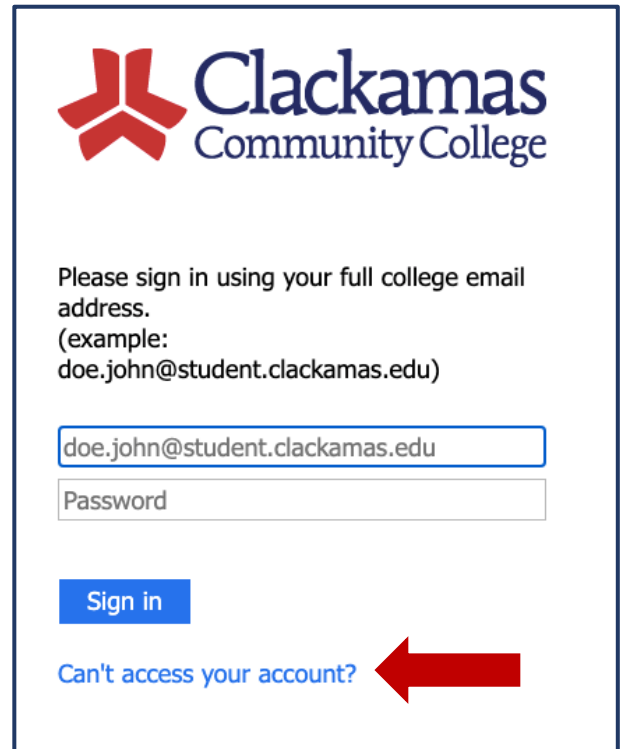
# Need help logging into myClackamas?

## 1. Go to [my.clackamas.edu](https://my.clackamas.edu).

- Click “Can’t access your account?”
- Follow instructions to reset your password **Note:** *If you don’t know your CCC email address, or if you get a message saying that you haven’t registered for password reset, proceed to the next step.*

## 2. Still not working? Contact the **HS Connections office**.

- **Email:** [hsconnections@clackamas.edu](mailto:hsconnections@clackamas.edu) to request a password reset. Please include your name and birth date in the request.




Clackamas  
Community College

Please sign in using your full college email address.  
(example:  
doe.john@student.clackamas.edu)

doe.john@student.clackamas.edu

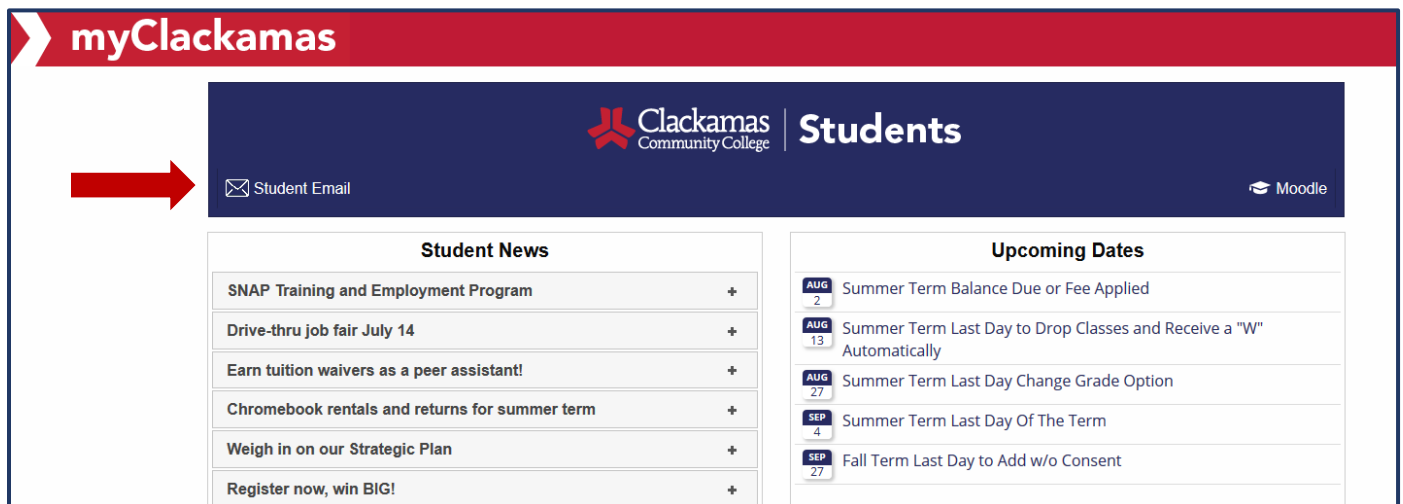
Password

Sign in

Can't access your account? 

## Enabling Password Reset

1. Once you have received your login information (including temporary password), log into myClackamas here: [my.clackamas.edu](https://my.clackamas.edu).
2. After you log in, click on **Student Email**.



myClackamas

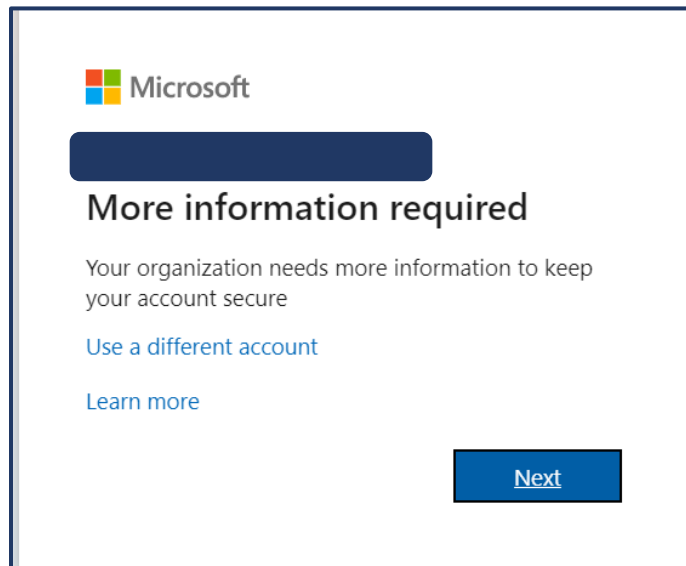
Clackamas Community College | Students Moodle

Student Email

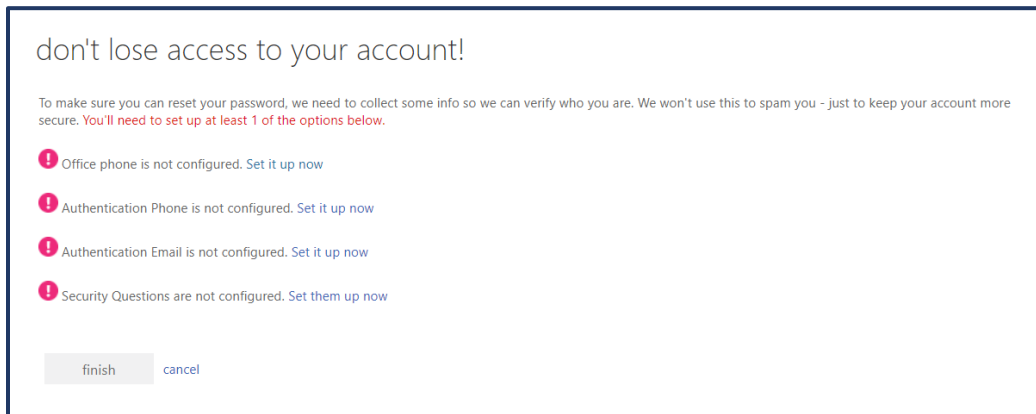
Student News	
SNAP Training and Employment Program	+
Drive-thru job fair July 14	+
Earn tuition waivers as a peer assistant!	+
Chromebook rentals and returns for summer term	+
Weigh in on our Strategic Plan	+
Register now, win BIG!	+

Upcoming Dates	
AUG 2	Summer Term Balance Due or Fee Applied
AUG 13	Summer Term Last Day to Drop Classes and Receive a "W" Automatically
AUG 27	Summer Term Last Day Change Grade Option
SEP 4	Summer Term Last Day Of The Term
SEP 27	Fall Term Last Day to Add w/o Consent

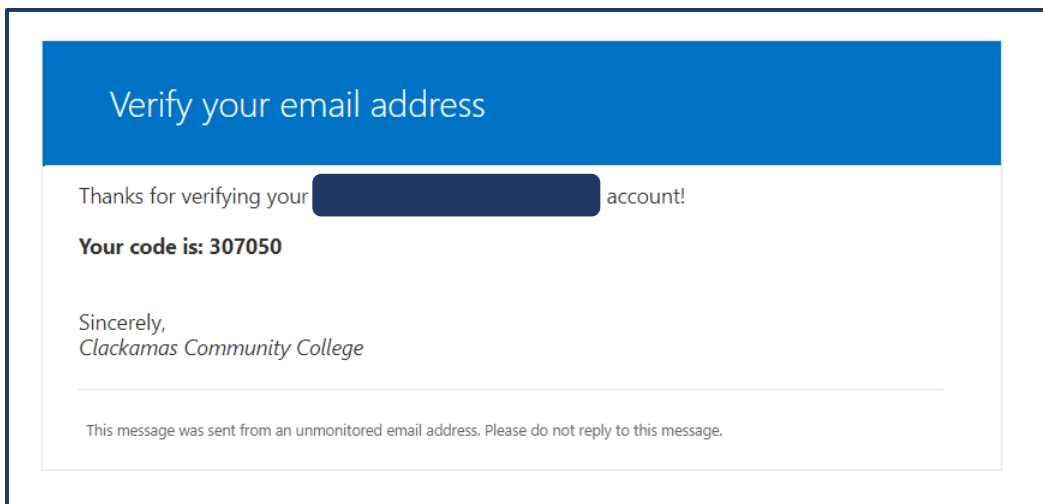
3. You should then see a page that looks like this. Click **Next**.



4. Select at least one of the options listed for authentication by clicking **Set it up now**. Generally, setting up an Authentication Email (i.e. personal email address) is the easiest option.



5. Follow the instructions to set up your authentication method. If you choose the Authentication Email method, you will receive a verification code in your email, which you will need to type in.



6. Once you finish setting up your authentication method, you will be able to reset your password in the future.